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SERVING YOU. IT'S WHAT WE DO!

At the R.V. Evans Company, Service and Customer Service are not the same. For decades, the R.V. Evans Company has been dedicated to picking up where many other companies fall short... SERVICE. We strive to maintain the highest industry standards in everything we do. With over 60 years of combined experience, our Field and Bench Technicians continually exceed customer expectations in the areas of knowledge, experience, and response time. We pride ourselves in preserving a level of service excellence that is unsurpassed in the Midwest.

"Customer Service is not a department...it's an attitude!" That is what you will find at the R.V. Evans Company. When you call to place an order, you will speak with a knowledgeable representative who will help you with your questions and immediate needs. With three convenient locations and fully stocked parts and product warehouses, you will receive courteous, speedy service without interruption no matter what department you are working with!

CUSTOMER SERVICE

SERVICE

TOOL REPAIR

At the R.V. Evans Company, we're dedicated to providing you with feasible solutions for increasing your productivity. We have experienced Bench Technicians at each of our three locations to assist you with troubleshooting and tool repair needs. Our Bench Technicians are factory certified to provide you with qualified support that is both responsive and local. Call us for service support and allow us to demonstrate our award winning service.

PARTS INVENTORY

We stock a large and diverse inventory of parts to assist us in being the most responsive Service Team in the industry. Contact any of our three Service and Distribution Centers to place parts orders or perform repair services for you.

LOAN TOOLS & PLANT CONVERSIONS

As your company's needs change, the R.V. Evans Company is here to provide quality fastening systems to you. We are equipped to work with you on tool conversions and when applicable provide support services and all tools necessary for use with our fasteners on a loan tool basis. Loan programs are custom tailored to your business needs.



R.V. EVANS



As a Factory Authorized Warranty Service provider, the R.V. Evans Company honors numerous manufacturer warranties for new tools and equipment.

FACTORY AUTHORIZED FASTENING WARRANTY SERVICE

Bostitch - Paslode - Hitachi - Senco - ITW Buildex - Muro - Rol-Air - Quincy - Thomas

ADDITIONAL FASTENING PARTS & REPAIR SERVICE

Max - ISM/Container - Josef Kihlberg - Emglo/DeWalt - SB Power Tools - Air Hose Regulators/Gauges - Extension Cords & 3-Way Cords

SERVICE & REPLACEMENT PARTS AVAILABLE FOR A WIDE RANGE OF PACKAGING EQUIPMENT

Stretch Wrappers
Banders & Strappers/Steel & Plastic Strapping Tools
Shrink Wrappers/Tunnels/Bundlers/Impulse Sealers
Label Printers & Appliers
Ink Jet Printers
Tapers
Carton & Tray Formers
Void Fill & Protective Packaging
Bagging Systems
Stitchers
Skinpack & Blister Sealers

CUSTOMER SERVICE

PRODUCT INFORMATION

Our experienced, knowledgeable staff of representatives can help you find the information you need for your fastening, packaging and parts product needs. Contact us at any one of our three full service locations.

ORDER PLACEMENT

We offer several easy ways to place your orders at the R.V. Evans Company. Call or fax your orders to any one of our three stocking locations. Also, visit us on the web and www.rveco.com and email your order to us through our "Contact Us" page.

SHIPPING

Experience "Same Day" shipping for "in stock" product and parts orders placed by noon.

"Customers always receive a quick response to questions. Each location has knowledgeable Customer Service, Inside Sales and Service personnel who are eager to serve."